

Acer Travelmate P258-M Won't PXE Boot or is Very Slow to Transfer System Images

Problem

- You may find that the Acer Travelmate P258-M will only intermittently start the PXE process and contact the TFTP server.
- Even if the PXE process is started, when you try and download or transfer the operating system image as part of a deployment process, the transfer is very slow, or fails regularly.

Cause

This issue is caused by a problem with the Intel Management Engine firmware. Acer have released a new Management Engine firmware and BIOS combination to solve this problem. The new BIOS is version 1.16.

Resolution

Download the replacement [Acer P258-M Management Engine Firmware and BIOS combination](#), and follow the upgrade instructions [attached](#) or included with the download.

Note: Please ensure you follow the flashing instructions precisely. Flashing the BIOS component without the Management engine upgrade may not resolve the issue and could lead to other problems.

Applies to:

- Acer Travelmate P258-M

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