

## **Quality Policy Statement**

Stone Technologies Limited, trading as Converge Technology Solutions, strives to make a true and lasting difference to the way IT is sold providing a full circular procurement cycle for customers for the good of the environment and future generations. We empower our customers to improve the education, health, and quality of life of people in the UK and further afield, or to transform their businesses creating greater productivity and value.

Quality is at the heart of everything we do and as a team we are committed to the maintenance of an effective Quality Management System ensuring a high level of customer focus, providing products and services which are reliable and meet or exceed all applicable requirements.

The Quality Management System will meet the requirements of ISO 9001 as a minimum and recognised certification to this standard will be maintained.

Converge will always strive to continually improve in all aspects of its business activities, which will be achieved through regular review by its senior management of performance data.

The Quality Management System will facilitate processes for the capture of customer feedback, satisfaction levels, product and service performance in order that senior management can determine objectives for the organization and monitor these to facilitate continuous improvement.

The senior leadership team shall be responsible for the effective implementation and progression of the Quality Management System. They will ensure that adequate resources, competency levels and staff adherence to requirements are maintained, in order to meet objectives.

All staff must adhere to the requirements of the Quality Management System.



Tim Westbrook  
Managing Director  
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